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Last watch together pc split screen

Historical flagviewHere is how to play 2 cooperative players in Untitled Goose Game so you can terrorize the neighborhood with another goose friend. Get two controllers. For the PC version, a mouse and keyboard counts as a controller, so you can play 2 player by causing one person to use a mouse/keyboard and the other to use a second non-keyboard controller. On switch, you can control your goose with a single Joy-Con, so you can play two players with a pair of Joy-Cons. Select start and 2-player. You have the option to play with 1 player or 2. Then just follow the on-screen instructions and press a button on your controllers when you're ready. The levels are the same, but you can find new ways to play games and solve problems. You can still use our step by step strategies together. There is no split screen and players can stay a few meters away. Unlike other 2-player experiences, the camera does not favor one player over the other and will instead place an invisible wall if a player goes too far. There is no online or multiplayer cooperative. You must play locally. However! On some platforms, such as Steam's Remote Play Together and PlayStation 4 Share Play, you can play online with a friend via streaming. Windows Mac OS X SteamOS + Linux Minimum:Requires a 64-bit processor and operating systemOS: Windows 7Processor: 2 GHz Dual CoreMemory: 4 GB RAMGraphics: Intel HD Graphics 520Network: Broadband Internet ConnectionsStorage: 2 GB of available spaceSous card: Recommended:Requires a 64-bit processor and operating systemOS Processor: Graphics: Sound card: Minimal: Requires a 64-bit processor and os os os: macOS MojaveProcessor: 2 GHz Dual CoreMemory: 4 GB RAMGraphics: Intel HD Graphics 5000Network: Broadband Internet connectionsStorage: 2 GB of available space 2 GB notes: Only wireless gamepads are supported. Recommended:Requires a 64-bit processor and minimal operating system: Requires a 64-bit processor and os os: Ubuntu 18.04Processor: 2 GHz Dual CoreMemory: 4 GB RAMGraphics: Intel HD Graphics 520Net: Broadband Internet connectionStorage: 2 GB of available space Recommended:Requires a 64-bit processor and operating system Page 2 best-selling and discounted Action products on Steam Now Available Page 3 You can request a refund for almost any purchase on Steam — for whatever reason. Your PC may not meet the hardware requirements; maybe you bought a game by mistake; Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will issue, upon request via help.steampowered.com, a refund for any reason if the request is made within the required return period, and in the case of games, if the title has been played for less than two hours. There is more below, but even if you stay out of the refund rules we describe, you can request a refund anyway and we'll take a look. You will be issued a full refund of your purchase within one week of approval. You will receive a refund on Steam Steam funds or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund through your initial payment method, your Steam Wallet will be credited with the full amount. (Some payment methods available through Steam in your country may not support the refund of a purchase back to the original payment method. Click here for a complete list.) The Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software apps in the Steam store. Here's an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam Store Content usable in another game or software application, DLC) DLC purchased from the Steam store is refundable within fourteen days of purchase, and if the underlying title has been reproduced for less than two hours since the DLC was purchased, provided that the DLC has not been consumed, modified, or transferred. Please note that in some cases, Steam will be unable to give refunds for some third-party DLC (for example, if the DLC levels irreversibly up to a game character). These exceptions will be clearly marked as non-refundable on the Store page prior to purchase. Refunds on in-game purchases Steam will offer refunds for in-game purchases within any game developed by Valve within forty-eight hours of purchase, provided that the game item has not been consumed, modified or downloaded. Third-party developers will have the option to enable refunds for in-game items in these terms. Steam will tell you at the time of purchase if the game developer has chosen to offer refunds on the item you are purchasing. Otherwise, in-game purchases in non-Valve games are non-refundable through Steam. Refunds on Pre-Purchased Securities When you pre-purchase a title on Steam (and paid the title in advance), you may request a refund at any time prior to the release of that title. The standard 14-day/2-hour refund period also applies from the game's release date. Steam Wallet Refunds You can request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of these funds. Renewable subscriptions For some content and services, Steam offers periodic (e.g. monthly, annual) access that you pay on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you can request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or discounts have been signature has been used, consumed, modified, or transferred. Please note that you can cancel an active subscription at any time by going to your account details. Once cancelled, your subscription will no longer renew automatically, but you will retain access to the content and benefits of the until the end of your current billing cycle. Steam Hardware Within the applicable time limit identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased via Steam for any reason. You must send the hardware back to us within fourteen (14) days after requesting a refund, following the instructions we provide to you. Please refer to the Hardware Refund Policy for detailed guidance on the process of returning and cancelling steam hardware and accessories. Refunds in Bundles You may receive a full refund for any package purchased from the Steam Store as long as none of the package items have been transferred, and if the combined usage time for all items in the package is less than two hours. If a package includes an in-game item or DLC that is non-refundable, Steam will tell you if the entire package is refundable during check-out. Purchases made outside of Steam Valve may not provide refunds for purchases made outside of Steam (e.g., CD keys or Steam wallet cards purchased from third parties). VAC bans If you have been banned by vac (the Valve Anti-Cheat system) in a game, you lose the right to refund that game. Video content We cannot offer refunds for video content on Steam (e.g., movies, shorts, series, episodes, and tutorials) unless the video is in a package with other refundable (non-video) content. Refunds for unrefunded gifts can be refunded within the standard 14-day/2-hour refund period. Redeemed gifts may be refunded under the same conditions if the recipient of the gift initiates the refund. Funds used to purchase the gift will be returned to the original buyer. Right to withdraw from the EU For an explanation of how the EU withdrawal right works for Steam customers, click here. Abuse refunds are designed to remove the risk of buying titles on Steam —not as a way to get free games. If it seems to us that you are abusing refunds, we can stop offering them to you. We do not consider abuse requesting a refund of a security that was purchased shortly before a sale and then immediately repurchase that security at the sale price. You can request a refund or get other assistance with your Steam purchases help.steampowered.com. Last updated November 10, 2020 Page 4 You can request a refund for almost any purchase on Steam —for whatever reason. Your PC may not meet the hardware requirements; maybe you bought a game by mistake; Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will, upon request via help.steampowered.com, issue a refund for any reason if the request is made within the required return period, and in the case of games, if the title has played for less than two hours. There are more details below, but even if you stay out of the refund rules we describe, you can request a refund anyway and we'll take a look. You will be issued a full refund of your purchase within one week of approval. You will receive the refund at Wallet funds or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund through your initial payment method, your Steam Wallet will be credited with the full amount. (Some payment methods available through Steam in your country may not support the refund of a purchase back to the original payment method. Click here for a complete list.) The Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software apps in the Steam store. Here's an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam Store Content usable in another game or software application, DLC) DLC purchased from the Steam store is refundable within fourteen days of purchase, and if the underlying title has been reproduced for less than two hours since the DLC was purchased, provided that the DLC has not been consumed, modified, or transferred. Please note that in some cases, Steam will be unable to give refunds for some third-party DLC (for example, if the DLC levels irreversibly up to a game character). 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Steam Wallet Refunds You can request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of these funds. Renewable subscriptions For some content and services, Steam offers periodic (e.g. monthly, annual) access that you pay on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you can request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or discounts have been signature has been used, consumed, modified, or transferred. Please note that you can cancel an active subscription at any time by going to your account details. Once cancelled, your subscription will no longer renew automatically, but you will retain access to the content and benefits of the subscription until the end of your current billing cycle. Steam Hardware Within the applicable time limit identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased via Steam for any reason. You must send the hardware back to us within fourteen (14) days after requesting a refund, following the instructions we provide to you. Please refer to the Hardware Refund Policy for detailed guidance on the process of returning and cancelling steam hardware and accessories. Refunds in Bundles You may receive a full refund for any package purchased from the Steam Store as long as none of the package items have been transferred, and if the combined usage time for all items in the package is less than two hours. 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Last updated November 10, 2020 Page 5 FEATURED DEALS Iron Harvest Developer: KING Art Publisher: Deep Silver All Reviews: Mostly Positive (3,254) Destiny 2: Shadowkeep Developer: Bungie All Reviews: Mostly Negative (2,733) Tom Clancy's Live Six © Siege Developer: Ubisoft Montreal Publisher: Ubisoft All Reviews: Very Positive (689,622) The Sims™ 4 - Browse winter specials by or theme See all the games on your wish list We are without personalized recommendations for you now We can recommend some different titles once you have played more games. Still looking for more? Check out a random game. We don't have any recommendations. Recommendations show you here. This may be an error, or you may not have any recorded playtime. You can hit refresh, or come back once you've played a game. Maybe you'd like to see a random game? 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You can request a refund or get other assistance with your Steam purchases help.steampowered.com. Last updated November 10, 2020 Page 8 Valve respects the privacy of its visitors and online customers of its products and services and complies with applicable laws for the protection of their privacy, including, without limitation, the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss Frameworks and EU Privacy Shield. 1. Settings Whenever we talk about Personal Data below, we mean any information that may identify you as an individual (Personally Identifiable Information) or that may be connected to you indirectly by linking it to Personally Identifiable Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to customers' habits, usage patterns, and demographics as a group or as individuals. Such anonymous data does not allow the identification of the clients to whom it relates. Valve may share anonymous, aggregated or uncollected data with third parties. Other terms capitalized in this Privacy Policy will have the meanings set out in the Steam Subscriber Agreement (SSA). 2. Why Valve collects and processes the Data Valve collects and processes personal data for the following reasons: a) where it is necessary that the performance of our contract with you provide a complete gaming service and provide associated content and services; b) when it is necessary to comply with the legal obligations to which we are subject (e.g., our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of Valve or third parties (e.g. of our other customers), except where such interests are replaced by their legitimate interests and rights in force; or d) where you gave him consent. These reasons for collecting and processing the data determine and limits what personal data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below), and what rights and other control mechanisms are available to you as a user (section 6 below). 3. Data Types and Sources We collect 3.1 Basic Account Data When you set up an account, Valve will collect your email address and country of residence. You are also required to choose a username and password. Providing this information is required to register a Steam User Account. During your account setup, the account automatically receives a number (Steam ID) that is later used to reference your user account without directly exposing personally identifiable information about you. We do not require you to provide or use your real name for setting up a Steam User Account. 3.2 Transaction and Payment Data To make a transaction on Steam (for example, to purchase content and service subscriptions or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date, and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Similarly, Valve will receive data from your payment service provider for the same reasons. 3.3 Other data you explicitly submit will collect and process personal data whenever you explicitly provide us or send it as part of communication with others on Steam, for example in Steam Community Forums, chats or when you provide feedback or other user-generated content. This data includes: Information you post, comment on or follow on any of our Content and Services; Information sent through chat; Information you provide when you request information or support from us or purchase content and services from us, including information necessary to process your orders with the relevant payment merchant or, in the case of physical goods, transportation providers; Information you provide to us when participating in competitions, competitions and tournaments or responding to surveys, for example, your contact details. 3.4 Your Customer Use and Steam Sites We collect a variety of information through your general interaction with the websites, content and services offered by Steam. Personal data collected may include, but is not limited to, browser and device information, data collected by automated electronic interactions, and application usage data. Similarly, we will track your process on our websites and applications to make sure you are not bot and optimize our services. 3.5 Your Use of Games and other Subscriptions To provide services, we need to collect, store and use various information about your activity on our Content and Services. Information related to the content includes your steam ID, as well as what is usually called game statistics. From game statistics, we mean information about your game preferences, game progress, game time, as well as information about the device you're using, including which operating system you're using, device settings, unique device identifiers, and collision data. 3.6 Tracking data and cookies We use Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analysis or website functionality. The use of Cookies is standard on the Internet. Although most web browsers automatically accept cookies, the decision to accept or is not yours. You can adjust your browser settings to prevent the receipt of cookies or provide notification whenever a cookie is sent to you. You can refuse the use of cookies by selecting the appropriate settings in your browser. Managing the use of cookies for each browser is more detailed on the following help page. However, please note that if you do this, you may not be able to access the full functionality of our websites. When you visit any of our services, our servers record your IP address, which is a number that is automatically assigned to the network of which your computer is part. 3.7 Content Recommendations We may process information collected in this section 3 so that the content, products and services shown on the Steam store pages and update messages displayed when starting the Steam Customer can be tailored to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off automatic loading of the Steam store page and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or when explicitly permitted under applicable email marketing laws, Valve may send marketing messages about products and services offered by Valve to your email address. In this case, we may also use your collected information to personalize such marketing messages, as well as collect information about whether you opened such messages and what links in your text that you followed. You can choose to leave or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided or by clicking the unsubscribe link provided all marketing emails. 3.8 Information necessary to detect violations We collect certain data necessary for our detection, investigation and prevention of fraud, fraud and other violations of the SSA and applicable laws (Violations). This data is used only for the detection, investigation, prevention and, where applicable, acting on such Violations and stored only for the minimum time necessary for this purpose. If the data indicates that a Breach has occurred, we will further store the data for the establishment, exercise, or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that specific data stored for this purpose cannot be disclosed to you if disclosure compromises the mechanism through which we detect, investigate and prevent such Violations. 4. How long we store data We will only store your information as long as necessary to fulfill the purposes for which the information is collected and processed or — where applicable law provides for a longer storage and retention period — for the storage and retention period required by law. After that, your Personal Data will be deleted, blocked or anonymized as provided for in applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion, except to the extent that the legal requirements or other legitimate purposes in force dictate longer storage. In certain cases, Personal Data cannot be completely deleted to ensure consistency of the gameplay experience or the Steam Community Market. For example, matches you've played that affect other players' matchmaking data and scores won't be deleted, instead, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or, respectively, your child's Personal Data without undue delay to the extent that the collection and processing of personal data was based on the consent withdrawn. If you exercise the right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we will process for the purpose for which you objected without undue delay, unless another legal basis for processing and retaining such data exists, or unless applicable law requires us to retain the data. 5. Those who have access to the data valve do not sell personal data. However, we may share or provide access to each of the categories of Personal Data that we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the extent necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger, we may transfer Personal Data to relevant third parties subject to applicable laws. 5.2 We may also share your Personal Data with our third-party service providers who provide customer support services in connection with goods, content and services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only to the extent necessary to perform customer support services. 5.3 According to internet standards, we may also share certain information (including your IP address and the identification of the steam content you wish to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable you to deliver the digital content you requested, for example, when using Steam, using a distributed server system that provides the content to you, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. The information generated by the cookie about visitors' use of the website will generally be transmitted and stored by Google on servers in the United States. On this site, IP anonymization has been enabled. The IP addresses of users visiting Steam will be shortened. Only in exceptional cases will a full IP address be transferred to a Google server in the United States and shortened there. On behalf of the site operator, Google will use this information to evaluate the site for its users in order to compile reports on website activity and provide other services related to website activity and internet usage to website operators. Google will not associate the ip address transferred in the context of Google Analytics with any other data held by Google. You can refuse the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case you may not be able to use the full functionality of this site. You can learn more about how Analytics collects and uses data in www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data about your downloading and installing the browser plug-in via the following link: 5.5 We provide certain data related to your Steam User Account to other players and partners through the Steamworks API. This information can be accessed by anyone by checking your steam ID. At a minimum, the public persona name you chose to represent you on Steam and your avatar image are accessible this way as well if you received a ban on cheating in a multiplayer game. The accessibility of any additional information about you can be controlled through the Steam Community user profile page; publicly available data in the profile can be accessed automatically through the steamworks API. In addition to the information available to the public, game developers and we have access to certain information from the Steamworks API directly related to users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game, it may also include leaderboard information, your game progress, achievements you have completed, your multiplayer game matchmaking information, in-game items, and other information needed to operate the game and provide support for it. For more information about which Steamworks services a specific game has implemented, review your in-store page. While we do not knowingly share personally identifiable information about you through the steamworks API, such as your real name or email address, any information you share about yourself in your public Steam Profile may be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message in a council, forum, or chat area, be aware that the information is being made publicly available online; therefore, you are doing it at your own risk. If your Personal Data is posted to one of our community forums against your will, use the reporting function and the Steam help site to request its removal. 5.7 Valve may allow you to link your Steam User Account to an account offered by third parties. If you agree to link the accounts, Valve may collect and combine information that you have allowed Valve to receive from third parties with information from your Steam User Account to the degree permitted by your consent at this time. If linking accounts requires the transmission of information about your person from Valve to third parties, you will be informed of this before the linking occurs and you will have the opportunity to consent linking and transmitting your information. The use of information by third parties will be subject to the third party's privacy policy, which we encourage you to review. 5.8 Valve may release personal data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms Data protection laws in the European Economic Area, California and other territories grant your residents certain rights in relation to your Personal Data. While other jurisdictions may provide fewer statutory rights, we do make the tools designed to exercise such rights available to our customers worldwide. To allow you to exercise your data protection rights in a simple way, we are providing a dedicated section on the Steam support page (the Privacy Dashboard). This gives you access to your Personal Data, allows you to rectify and delete it when necessary and object to its use when you feel necessary. To access it, go to the Steam support page at and choose the items from the My Account menu ->gt; data related to your steam account. In most cases, you can access, manage, or delete personal data in the Privacy Panel, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights in relation to your Personal Data: 6.1 Right of Access. You have the right to access your Personal Data that we have about you, i.e. the right to require free information (i) if your Personal Data is retained, (ii) access and/or (iii) duplicates of the Retained Personal Data. You may use the right of access to your Personal Data through the Privacy Panel. If the request affects the rights and freedoms of third parties or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communications or taking the requested action) or we refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we will endeavor to ensure, by implementing appropriate measures, that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you may change the information provided through the Privacy Panel. 6.3. Right to erase. You have the right to obtain the deletion of Personal Data relating to you if the reason why we could collect it (see section 2. above) no longer exists or if there is another legal basis for your deletion. For individual Personal Data items, edit them through the Privacy Panel or request deletion via the Steam support page. You can also request deletion of your steam user account through the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including Steam User Account, Subscriptions and game-related information linked to the Steam User Account, and the ability to access other services for which you are using the Steam User Account. We allow you to restore your Steam user account for a 30 (thirty) day grace period from the time you request deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of the loss of your account credentials or due to the intrusion. During the suspension period, we may terminate financial and other activities that you may have initiated before submitting the Steam User Account deletion request. After the grace period, the Personal Data associated with your account will be deleted subject to section 4. Above. In some cases, deleting your steam User Account and therefore deleting data it is complicated. That is, if your account has a business relationship with Valve, such as due to your work for a game developer, you can only delete your Steam User Account after you have this function for another user or dissolved the business relationship. In some cases, considering the complexity and number of requests, the deadline for deletion of Personal Data may be extended, but by no more than two months. 6.4 Right to the Object. When our processing of your Personal Data is based on legitimate interests in accordance with Article 6(1)(f) of the GDPR/Section 2.c) of this Privacy Policy, you have the right to objects to such processing. If you object, we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for processing, as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to file a complaint with a supervisory authority. 6.5 Right to the restriction of the processing of your Personal Data You have the right to obtain restriction of the processing of your Personal Data under the conditions set forth in Article 18 of the GDPR. 6.6 Right to the portability of personal data You have the right to receive your Personal Data in a structured, commonly used and machine-readable format and you have the right to transmit such data to another controller under the conditions set forth in Article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Panel as described above. 6.7 Right to Postmortem Control of Your Personal Data If French data protection legislation applies to you, you have the right to establish guidelines for the preservation, deletion and transmission of Personal Data after your death in accordance with Article 40-1 of Law No. 78-17 of January 6, 1978 on Information, Technology, Data Archives and Civil Liberties. 7. Children The minimum age to create a steam User Account is 13 years. Valve will not knowingly collect personal data from minors. When certain countries a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and personal data associated with it collected. Collected. encourages parents to instruct their children never to give personal information when online. 8. Contact information You can contact valve's data protection officer at the address below. While we review any request sent in the mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, correct or delete your data is by logging in with your Steam User Account in and selecting the items in the ->gt; My Account ->gt; View Account Data menu. Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 European Data Protection Representative: Valve GmbH Att. Legal Rüdingsmarkt 9 Hamburg Germany 9. Additional information for users of the European Economic Area, UK and Switzerland Valve and TR Technical Services Inc., its wholly owned subsidiary in the USA Valve) complies with the EU-US Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework, as established by the U.S. Department of Commerce, to help us adhere to the Privacy Shield Principles. If there is any conflict between the terms of this Privacy Policy and the Privacy Shield Principles, you agree to consent to our collection or use of your personal information. Individuals from the EU and Switzerland with inquiries or complaints about our Privacy Shield policy should contact Valve here. If you have an unresolved privacy or data usage concern that we do not satisfactorily address, please contact our U.S.-based third-party dispute resolution provider (free of charge) on . As explained in the Privacy Shield (documentation certain residual claims not resolved by other means may be subject to binding arbitration. In this case, an arbitration option will be made available to you. The Privacy Shield Principles describe Valve's liability for Personal Data that it subsequently transfers to a third-party agent. In accordance with the Principles, Valve will remain liable if third party agents process personal information in a manner inconsistent with the Principles, unless Valve proves that it is not responsible for the event that gave rise to the damage. The Federal Trade Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. Additional information for California users The CCPA grants California residents certain privacy rights in relation to the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. O explains these rights and Valve's practices in relation to them. Right to know. According to the CCPA, you have the right to request that we disclose to you what personal data we collect, use, disclose and sell. Right to request exclusion. You also have the right to request the deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your data deletion request may affect your use of the Steam service in some cases, and we may refuse to delete information for reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The ACA also gives California residents the right to opt out of the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notification of our practices in or before collection your Personal Data. Finally, you have the right not to be discriminated against by exercising your rights under the CCPA. Exercising your rights. The main means of accessing, managing or deleting your Personal Data are through the Privacy Panel as described in section 6 of this Policy. Customers may also delete their Steam Account and associated personal data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Panel, you may also contact us with a request to exercise these rights using the form found in . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request on questions@valvesoftware.com, however, before providing access to or deleting any Personal Data, based on a request received via email, we will require you to verify your identity using the Proof of Ownership process described in . You may designate, in writing or through a power of attorney, an agent authorized to make requests on your behalf to exercise your rights under the Ccpa. Before accepting such a request from an agent, we will require the agent to provide evidence that you have authorized him to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Purposes and Recipients of the Collected Data. In the last 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data and the purposes for which we collect and process are described in sections 2 and 3. In the last 12 months, we disclose for commercial purposes each of the categories of Personal Data with the categories of third parties, as described in section 5. Review Date: July 28, 2020 Page 9 Valve respects the privacy of its visitors and online customers of its products and services and complies with applicable laws for the protection of their privacy, including, without limitation, the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss Frameworks and EU Privacy Shield. 1. Settings Whenever we talk about Personal Data below, we mean any information that may identify you as an individual (Personally Identifiable Information) or that may be connected to you indirectly by linking it to Personally Identifiable Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to customers' habits, usage patterns, and demographics as a group or as individuals. Such anonymous data does not allow the identification of the customers to whom Valve may share anonymous, aggregated or uncollected data with third parties. Other terms capitalized in this Policy will have the meanings defined in the steam Subscriber Agreement (SSA). 2. Why Valve collects and processes the Data Valve collects and processes personal data for the following reasons: a) where it is necessary that the performance of our contract with you provide a complete gaming service and provide associated content and services; b) when it is necessary to comply with the legal obligations to which we are subject (e.g., our obligations to keep certain information under tax laws); c) where necessary for the purposes of the legitimate and legal interests of Valve or third parties (for example, the interests of our other customers), except where such interests are replaced by their legitimate interests and rights in force; or d) where you gave him consent. These reasons for collecting and processing personal data determine and limit what personal data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below), and what rights and other control mechanisms are available to you as a user (section 6 below). 3. Data Types and Sources We collect 3.1 Basic Account Data When you set up an account, Valve will collect your email address and country of residence. You are also required to choose a username and password. Providing this information is required to register a Steam User Account. During your account setup, the account automatically receives a number (Steam ID) that is later used to reference your user account without directly exposing personally identifiable information about you. We do not require you to provide or use your real name for setting up a Steam User Account. 3.2 Transaction and Payment Data To make a transaction on Steam (for example, to purchase content and service subscriptions or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date, and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Similarly, Valve will receive data from your payment service provider for the same reasons. 3.3 Other data you explicitly submit will collect and process personal data whenever you explicitly provide us or send it as part of communication with others on Steam, for example in Steam Community Forums, chats or when you provide feedback or other user-generated content. This data includes: Information you post, comment on or follow on any of our Content and Services; Information sent through chat; Information you provide when you request or support from us or purchase Content and Services from us, including information necessary to process your orders with the relevant payment merchant or, in the case of physical, goods, providers; Information you provide to us when participating in competitions, competitions and tournaments or responding to surveys, for example, your contact details. 3.4 Your Customer Use and Steam Sites We collect a variety of information through your general interaction with the websites, content and services offered by Steam. Personal data collected may include, but is not limited to, browser and device information, data collected by automated electronic interactions, and application usage data. Similarly, we will track your process on our websites and applications to verify that you are not a bot and optimize our services. 3.5 Your Use of Games and other Subscriptions To provide services, we need to collect, store and use various information about your activity on our Content and Services. Information related to the content includes your steam ID, as well as what is usually called game statistics. From game statistics, we mean information about your game preferences, game progress, game time, as well as information about the device you're using, including which operating system you're using, device settings, unique device identifiers, and collision data. 3.6 Tracking data and cookies We use Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analysis or website functionality. The use of Cookies is standard on the Internet. Although most web browsers automatically accept cookies, the decision to accept or is not yours. You can adjust your browser settings to prevent the receipt of cookies or provide notification whenever a cookie is sent to you. You can refuse the use of cookies by selecting the appropriate settings in your browser. Managing the use of cookies for each browser is more detailed on the following help page. However, please note that if you do this, you may not be able to access the full functionality of our websites. When you visit any of our services, our servers record your IP address, which is a number that is automatically assigned to the network of which your computer is part. 3.7 Content Recommendations We may process information collected in this section 3 so that the content, products and services shown on the Steam store pages and update messages displayed when starting the Steam Customer can be tailored to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or where explicitly permitted applicable laws on email marketing, Valve may send marketing messages about products and services offered by Valve to your email address. In this case, we may also use your collected information to personalize such marketing messages, as well as collect information about whether you opened such messages and what links in your text that you followed. You can choose to leave or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided or by clicking the unsubscribe link provided in all marketing emails. 3.8 Information necessary to detect violations We collect certain data necessary for our detection, investigation and prevention of fraud, fraud and other violations of the SSA and applicable laws (Violations). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on such Violations and stored only for the minimum time necessary for this purpose. If the data indicates that a Breach has occurred, we will further store the data for the establishment, exercise, or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that specific data stored for this purpose cannot be disclosed to you if disclosure compromises the mechanism through which we detect, investigate and prevent such Violations. 4. How long we store data We will only store your information as long as necessary to fulfill the purposes for which the information is collected and processed or — where applicable law provides for a longer storage and retention period — for the storage and retention period required by law. After that, your Personal Data will be deleted, blocked or anonymized as provided for in applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion, except to the extent that the legal requirements or other legitimate purposes in force dictate longer storage. In certain cases, Personal Data cannot be completely deleted to ensure consistency of the gameplay experience or the Steam Community Market. For example, matches you've played that affect other players' matchmaking data and scores won't be deleted, instead, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or, respectively, your child's Personal Data without undue delay to the extent that the collection and processing of personal data was based on the consent withdrawn. If you exercise the right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we will process for the purpose for which you objected without undue delay, unless another legal basis for processing and retaining such data exists, or unless applicable law requires us to retain the data. 5. Those who have access to the data valve do not sell personal data. However, we may share or provide access to each of the categories of Personal Data that we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the extent necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger, we may transfer Personal Data to relevant third parties subject to applicable laws. 5.2 We may also share your Personal Data with our third-party service providers who provide customer support services in connection with goods, content and services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only to the extent necessary to perform customer support services. 5.3 According to internet standards, we may also share certain information (including your IP address and the identification of the steam content you wish to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable you to deliver the digital content you requested, for example, when using Steam, using a distributed server system that provides the content to you, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. The information generated by the cookie about visitors' use of the website will generally be transmitted and stored by Google on servers in the United States. On this site, IP anonymization has been enabled. The IP addresses of users visiting Steam will be shortened. Only in exceptional cases will a full IP address be transferred to a Google server in the United States and shortened there. On behalf of the site operator, Google will use this information to evaluate the site for its users in order to compile reports on website activity and provide other services related to website activity and internet usage to website operators. Google will not associate the ip address transferred in the context of Google Analytics with any other data held by Google. You can refuse the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case you may not be able to use the full functionality of this site. You can learn more about how Google collects and uses data in www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google's data about your downloading and installing the browser plug-in via the following link: 5.5 We provide certain data related to your Steam User Account to other players and partners through the Steamworks API. This information can be accessed by anyone by checking your steam ID. At a minimum, the public persona name you chose to represent you on Steam and your avatar image are accessible this way as well if you received a ban on cheating in a multiplayer game. The accessibility of any additional information about you can be controlled through the Steam Community user profile page; publicly available data in your profile page can be accessed automatically through the steamworks API. In addition to the information available to the public, game developers and publishers have access to certain Steamworks API information directly related to users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game, it may also include leaderboard information, your game progress, achievements you have completed, your multiplayer game matchmaking information, in-game items, and other information needed to operate the game and provide support for it. For more information about which Steamworks services a specific game has implemented, review your in-store page. While we do not knowingly share personally identifiable information about you through the steamworks API, such as your real name or email address, any information you share about yourself in your public Steam Profile may be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message in a council, forum, or chat area, be aware that the information is being made publicly available online; therefore, you are doing it at your own risk. If your Personal Data is posted to one of our community forums against your will, use the reporting function and the Steam help site to request its removal. 5.7 Valve may allow you to link your Steam User Account to an account offered by third parties. If you agree to link the accounts, Valve may collect and combine information that you have allowed Valve to receive from third parties with information from your Steam User Account to the degree permitted by your consent at this time. If linking accounts requires the transmission of information about your person from Valve to third parties, you will be informed of this before the linking occurs and you will have the opportunity to consent linking and transmitting your information. The use of information by third parties will be subject to the third party's privacy policy, which we encourage you to review. 5.8 Valve may release personal data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms Data protection laws in the European Economic Area, California and other territories grant your residents certain rights in relation to your Personal Data. While other jurisdictions may provide fewer statutory rights, we do make the tools designed to exercise such rights available to our customers worldwide. To allow you to exercise your data protection rights in a simple way, we are providing a dedicated section on the Steam support page (the Privacy Dashboard). This gives you access to your Personal Data, allows you to rectify and delete it when necessary and object to its use when you feel necessary. To access it, go to the Steam support page at and choose the items from the My Account ->gt; information related to your steam account menu. In most cases, you can access, manage, or delete personal data in the Privacy Panel, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights in relation to your Personal Data: 6.1 Right of Access. 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Contact information You can contact valve's data protection officer at the address below. While we review any request sent in the mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, correct or delete your data is by logging in with your Steam User Account in and selecting the items in the ->gt; My Account ->gt; View Account Data menu. Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 European Data Protection Representative: Valve GmbH Att. Legal Rüdingsmarkt 9 Hamburg Germany 9. Additional information for users of the European Economic Area, UK and Switzerland Valve and TR Technical Services Inc., its wholly owned subsidiary in the USA Valve) complies with the EU-US Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework, as established by the U.S. Department of Commerce, to help us adhere to the Privacy Shield Principles. If there is any conflict between the terms of this Privacy Policy and the Privacy Shield Principles, you agree to consent to our collection or use of your personal information. Individuals from the EU and Switzerland with inquiries or complaints about our Privacy Shield policy should contact Valve here. If you have an unresolved privacy or data usage concern that we do not satisfactorily address, please contact our U.S.-based third-party dispute resolution provider (free of charge) on . As explained in the Privacy Shield (documentation certain residual claims not resolved by other means may be subject to binding arbitration. In this case, an arbitration option will be made available to you. The Privacy Shield Principles describe Valve's liability for Personal Data that it subsequently transfers to a third-party agent. 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Please note that your data deletion request may affect your use of the Steam service in some cases, and we may refuse to delete information for reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents the right to opt out of the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notice of our practices on or before the collection of your Personal Data. Finally, you have the right not to be discriminated against by exercising your rights under the CCPA. Exercising your rights. The main means of accessing, managing or deleting your Personal Data are through the Privacy Panel as described in section 6 of this Policy. Customers may also delete their Steam Account and associated personal data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Panel, you may also contact us with a request to exercise these rights using the form found in . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request on questions@valvesoftware.com, however, before providing access to or deleting any Personal Data, based on a request received via email, we will require you to verify your identity using the Proof of Ownership process described in . You may designate, in writing or through a power of attorney, an agent authorized to make requests on your behalf to exercise your rights under the Ccpa. Before accepting such a request from an agent, we will require the agent to provide evidence that you have authorized him to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Purposes and Recipients of the Collected Data. 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Review Date: July 28, 2020 Page 10 FEATURED Iron Harvest Developer: KING Art Publisher: Best Silver All Reviews: Mostly Positive (3.254) Destiny 2: Shadowkeep Developer: Bungie Bungie Bungie All Reviews: Mostly Negative (2.733) Live Tom Clancy's Rainbow Six® Siege Developer: Ubisoft All Reviews: Very Positive (689.622) The Sims™ 4 Developer: Maxis Publisher: Electronic Arts All Reviews: Very Positive (10,077) Live New! - Browse winter specials by genre or theme See all the games on your wish list We are without personalized recommendations for you now We can recommend some different titles once you've played more games. Still looking for more? Check out a random game. We have no recommendations to show you here. This may be an error, or you may not have any recorded playback time. You can hit refresh, or come back once you've played a game. Maybe you'd like to see a random game? Page 11 Valve respects the privacy of its visitors and online customers of its products and services and complies with applicable laws for the protection of their privacy, including, without limitation, the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss Frameworks and EU Privacy Shield. 1. Settings Whenever we talk about Personal Data below, we mean any information that may identify you as an individual (Personally Identifiable Information) or that may be connected to you indirectly by linking it to Personally Identifiable Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to customers' habits, usage patterns, and demographics as a group or as individuals. Such anonymous data does not allow the identification of the clients to whom it relates. Valve may share anonymous, aggregated or uncollected data with third parties. Other terms capitalized in this Privacy Policy will have the meanings set out in the Steam Subscriber Agreement (SSA). 2. Why Valve collects and processes the Data Valve collects and processes personal data for the following reasons: a) where it is necessary that the performance of our contract with you provide a complete gaming service and provide associated content and services; b) when it is necessary to comply with the legal obligations to which we are subject (e.g., our obligations to keep certain information under tax laws); c) where necessary for the purposes of the legitimate and legal interests of Valve or third parties (for example, the interests of our other customers), except where such interests are replaced by their legitimate interests and rights in force; or d) where you gave him consent. 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username and password. Providing this information is required to register a Steam User Account. During your account setup, the account automatically receives a number (Steam ID) that is later used to reference your user account without directly exposing personally identifiable information about you. We do not require you to provide or use your real name for setting up a Steam User Account. 3.2 Transaction and Payment Data To make a transaction on Steam (for example, to purchase content and service subscriptions or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date, and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Similarly, Valve will receive data from your payment service provider for the same reasons. 3.3 Other data you explicitly submit will collect and process personal data whenever you explicitly provide us or send it as part of communication with others on Steam, for example in Steam Community Forums, chats or when you provide feedback or other user-generated content. This data includes: Information you post, comment on or follow on any of our Content and Services; Information sent through chat; Information you provide when you request information or support from us or purchase content and services from us, including information necessary to process your orders with the relevant payment merchant or, in the case of physical goods, transportation providers; Information you provide to us when participating in competitions, competitions and tournaments or responding to surveys, for example, your contact details. 3.4 Your Customer Use and Steam Sites We collect a variety of information through your general interaction with the websites, content and services offered by Steam. Personal data collected may include, but is not limited to, browser and device information, data collected by automated electronic interactions, and application usage data. Similarly, we will track your process on our websites and applications to verify that you are not a bot and optimize our services. 3.5 Your Use of Games and other Subscriptions To provide services, we need to collect, store and use various information about your activity on our Content and Services. Information related to the content includes your steam ID, as well as what is usually called game statistics. From the statistics of the game, we mean information about the of your games, game progress, game time, as well as information about the device you are using, including which operating system you are using, device settings, unique device identifiers, and crash locking 3.6 Tracking data and cookies We use Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analysis or website functionality. The use of Cookies is standard on the Internet. Although most web browsers automatically accept cookies, the decision to accept or is not yours. You can adjust your browser settings to prevent the receipt of cookies or provide notification whenever a cookie is sent to you. You can refuse the use of cookies by selecting the appropriate settings in your browser. Managing the use of cookies for each browser is more detailed on the following help page: . However, please note that if you do this, you may not be able to access the full functionality of our websites. When you visit any of our services, our servers record your IP address, which is a number that is automatically assigned to the network of which your computer is part. 3.7 Content Recommendations We may process information collected in this section 3 so that the content, products and services shown on the Steam store pages and update messages displayed when starting the Steam Customer can be tailored to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off automatic loading of the Steam store page and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or when explicitly permitted under applicable email marketing laws, Valve may send marketing messages about products and services offered by Valve to your email address. In this case, we may also use your collected information to personalize such marketing messages, as well as collect information about whether you opened such messages and what links in your text that you followed. You can choose to leave or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided or by clicking the unsubscribe link provided in all marketing emails. 3.8 Information necessary to detect violations We collect certain data necessary for our detection, investigation and prevention of fraud, fraud and other violations of the SSA and applicable laws (Violations). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on such Violations and stored only for the minimum time necessary for this If the data indicates that a Breach has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or or a legal case related to it has been resolved. Please note that specific data stored for this purpose cannot be disclosed to you if disclosure compromises the mechanism through which we detect, investigate and prevent such Violations. 4. How long we store data We will only store your information as long as necessary to fulfill the purposes for which the information is collected and processed or — where applicable law provides for a longer storage and retention period — for the storage and retention period required by law. After that, your Personal Data will be deleted, blocked or anonymized as provided for in applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion, except to the extent that the legal requirements or other legitimate purposes in force dictate longer storage. In certain cases, Personal Data cannot be completely deleted to ensure consistency of the gameplay experience or the Steam Community Market. For example, matches you've played that affect other players' matchmaking data and scores won't be deleted; instead, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or, respectively, your child's Personal Data without undue delay to the extent that the collection and processing of personal data was based on the consent withdrawn. If you exercise the right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we process for the purpose for which you objected without undue delay, unless another legal basis for processing and retaining such data exists or, unless applicable law requires us to retain the data. 5. Those who have access to the data valve do not sell personal data. However, we may share or provide access to each of the categories of Personal Data that we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the extent necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger, we may transfer Personal Data to relevant third parties subject to applicable laws. 5.2 We may also share your Personal Data with our third-party service providers who provide customer support services in connection with goods, content and services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only to the extent that this is to perform customer support services. 5.3 According to Internet regulations, we may also share certain information (including your IP address and Steam Steam ID you want to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable you to deliver the digital content you requested, for example, when using Steam, using a distributed server system that provides the content to you, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. The information generated by the cookie about visitors' use of the website will generally be transmitted and stored by Google on servers in the United States. On this site, IP anonymization has been enabled. The IP addresses of users visiting Steam will be shortened. Only in exceptional cases will a full IP address be transferred to a Google server in the United States and shortened there. On behalf of the site operator, Google will use this information to evaluate the site for its users in order to compile reports on website activity and provide other services related to website activity and internet usage to website operators. Google will not associate the ip address transferred in the context of Google Analytics with any other data held by Google. You can refuse the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case you may not be able to use the full functionality of this site. You can learn more about how Analytics collects and uses data in www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data about your use of the site by downloading and installing the browser plug-in via the following link: . 5.5 We provide certain data related to your Steam User Account to other players and partners through the Steamworks API. This information can be accessed by anyone by checking your steam ID. At a minimum, the public persona name you chose to represent you on Steam and your avatar image are accessible this way as well if you received a ban on cheating in a multiplayer game. The accessibility of any additional information about you can be controlled through the Steam Community user profile page; publicly available data on your profile page can be accessed automatically through the steamworks API. In addition to publicly available information, game developers and publishers have access to certain Steamworks API information directly related to users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which steamworks are implemented in the game, it can also include leaderboard information, your progress in the game, game, you have completed, your multiplayer game matchmaking information, in-game items and other information needed to operate the game and provide support for it. For more information about which Steamworks services a specific game has implemented, review your in-store page. While we do not knowingly share personally identifiable information about you through the steamworks API, such as your real name or email address, any information you share about yourself in your public Steam Profile may be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message in a council, forum, or chat area, be aware that the information is being made publicly available online; therefore, you are doing it at your own risk. If your Personal Data is posted to one of our community forums against your will, use the reporting function and the Steam help site to request its removal. 5.7 Valve may allow you to link your Steam User Account to an account offered by third parties. If you agree to link the accounts, Valve may collect and combine information that you have allowed Valve to receive from third parties with information from your Steam User Account to the degree permitted by your consent at this time. If linking accounts requires the transmission of information about your person from Valve to third parties, you will be informed of this before the linking occurs and you will have the opportunity to consent to the binding and transmission of your information. The use of the information by third parties will be subject to the third party privacy policy, which we encourage you to review. 5.8 Valve may release personal data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms Data protection laws in the European Economic Area, California and other territories grant your residents certain rights in relation to your Personal Data. While other jurisdictions may provide fewer statutory rights, we do make the tools designed to exercise such rights available to our customers worldwide. To allow you to exercise your data protection rights in a simple way, we are providing a dedicated section on the Steam support page (the Privacy Dashboard). This gives you access to your Personal Data, allows you to rectify and delete it when necessary and oppose its use when you feel necessary. To access it, go to the Steam support page at and choose the items from the My Account ->gt; information related to your steam account menu. In most cases, you can access, manage delete personal data in the Privacy Panel, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economy you have the following rights in relation to your Personal Data: 6.1 Right of Access: You have the right to access your Personal Data that we have about you, i.e. the right to require free information (i) if your Personal Data is retained, (ii) access and/or (iii) duplicates of the Retained Personal Data. You may use the right of access to your Personal Data through the Privacy Panel. If the request affects the rights and freedoms of third parties or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communications or taking the requested action) or we refuse to act on the request. 6.2 Right to Rectification: If we process your Personal Data, we will endeavor to ensure, by implementing appropriate measures, that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you may change the information provided through the Privacy Panel. 6.3. Right to erase. You have the right to obtain the deletion of Personal Data relating to you if the reason why we could collect it (see section 2. above) no longer exists or if there is another legal basis for your deletion. For individual Personal Data items, edit them through the Privacy Panel or request deletion via the Steam support page. You can also request deletion of your steam user account through the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including the Steam User Account, Subscriptions and game-related information linked to the Steam User Account, and the ability to access other services for which you are using the Steam User Account. We allow you to restore your Steam user account for a 30 (thirty) day grace period from the time you request deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of the loss of your account credentials or due to the intrusion. During the suspension period, we may terminate financial and other activities that you may have initiated before submitting the Steam User Account deletion request. After the grace period, the Personal Data associated with your account will be deleted subject to section 4. Above. In some cases, deleting your steam User Account and therefore deleting personal data is complicated. That is, if your account has a business relationship with Valve, as due to your work for a game developer, you can only delete your Steam User Account after you have transferred that role to another user or dissolved the business relationship. In some cases, considering the complexity and number of the deadline for the deletion of Personal Data may be extended, but by no more than two months. 6.4 Right to the Object. When our processing of your Personal Data is based on legitimate legitimate in accordance with Article 6(1)(f) of the GDPR/Section 2.c) of this Privacy Policy, you have the right to owe such processing. If you objects, we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for processing, as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to file a complaint with a supervisory authority. 6.5 Right to the restriction of the processing of your Personal Data You have the right to obtain restriction of the processing of your Personal Data under the conditions set forth in Article 18 of the GDPR. 6.6 Right to the portability of personal data You have the right to receive your Personal Data in a structured, commonly used and machine-readable format and you have the right to transmit such data to another controller under the conditions set forth in Article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Panel as described above. 6.7 Right to Postmortem Control of Your Personal Data If French data protection legislation applies to you, you have the right to establish guidelines for the preservation, deletion and transmission of Personal Data after your death in accordance with Article 40-1 of Law No. 78-17 of January 6, 1978 on Information, Technology, Data Archives and Civil Liberties. 7. Children The minimum age to create a steam User Account is 13 years. Valve will not knowingly collect personal data from minors. When certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and personal data associated with it is collected. Valve encourages parents to instruct their children never to give personal information when online. 8. Contact information You can contact valve's data protection officer at the address below. While we review any request sent in the mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, correct or delete your data is by logging in with your Steam User Account in and selecting the items in the ->gt; My Account ->gt; View Account Data menu. Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 European Data Protection Protection Representative: Valve GmbH Att. Legal R dungsmarkt 9 D-20459 Hamburg Germany 9. Additional information for users of the European Economic Area, UK and Switzerland Valve and TR Technical Services Inc., its wholly owned U.S. subsidiary (collectively Valve) comply with the EU-US Privacy Shield Framework and the Swiss-U.U.S. Privacy Shield Framework, as established by the Department of collection, use and retention of personal information transferred from the European Union and Switzerland to the United States. Valve has certified for the Department of Trade that adhering to the Privacy Shield Principles. If there is any conflict between the terms of this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles will govern. To learn more about the Privacy Shield program and see our certification, visit . In accordance with the Privacy Shield Principles, Valve undertakes to resolve complaints about our collection or use of your personal information. Individuals from the EU and Switzerland with inquiries or complaints about our Privacy Shield policy should contact Valve here. If you have an unresolved privacy or data usage concern that we do not satisfactorily address, please contact our U.S.-based third-party dispute resolution provider (free of charge) on . As explained in the Privacy Shield (documentation certain residual claims not resolved by other means may be subject to binding arbitration. In this case, an arbitration option will be made available to you. The Privacy Shield Principles describe Valve's liability for Personal Data that is subsequently transfers to a third-party agent. In accordance with the Principles, Valve will remain liable if third party agents process personal information in a manner inconsistent with the Principles, unless Valve proves that it is not responsible for the event that gave rise to the damage. The Federal Trade Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. Additional information for California users The CCPA grants California residents certain privacy rights in relation to the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices in relation to them. Right to know. According to the CCPA, you have the right to request that we disclose to you what personal data we collect, use, disclose and sell. Right to request exclusion. You also have the right to request the deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your data deletion request may affect your use of the Steam service in some cases, and we may refuse to delete information for reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents the right to opt out of the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notice of our practices on or before the collection of your Personal Data. Finally, you have the right not to be discriminated against for exercising your rights under the Exercising your rights. The main means of accessing, managing or deleting your Personal Data are through the Privacy Panel as described in section 6 of this Policy. Customers can also delete their Steam Steam and associated personal data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Panel, you may also contact us with a request to exercise these rights using the form found in . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request on questions@valvesoftware.com, however, before providing access to or deleting any Personal Data, based on a request received via email, we will need to verify your identity using the Proof of Ownership process described in . You may designate, in writing or through a power of attorney, an agent authorized to make requests on your behalf to exercise your rights under the Ccpa. Before accepting such a request from an agent, we will require the agent to provide evidence that you have authorized him to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Purposes and Recipients of the Collected Data. In the last 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data and the purposes for which we collect and process are described in sections 2 and 3. In the last 12 months, we disclose for commercial purposes each of the categories of Personal Data with the categories of third parties, as described in section 5. Review Date: July 28, 2020 Page 12 You can request a refund for almost any purchase on Steam — for any reason. Your PC may not meet the hardware requirements; maybe you bought a game by mistake; Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will issue, upon request via help.steampowered.com, a refund for any reason if the request is made within the required return period, and in the case of games, if the title has been played for less than two hours. There are more details below, but even if you stay out of the refund rules we describe, you can request a refund anyway and we'll take a look. You will be issued a full refund of your purchase within one week of approval. You will receive a refund on Steam Wallet funds or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund through your initial payment method, your Steam Wallet will be credited with the full amount. (Some payment methods available through Steam in your country may not support the refund of a purchase back to the original payment method. Click here for a complete list.) The within two weeks of purchase and with less than two hours of playtime, applies to games and software apps in the Steam store. Here's an overview of how refunds work with other types of purchases. Shopping, in Downloadable Content (Steam store content usable in another game or software application, DLC) The DLC purchased from the Steam store is refundable within fourteen days of purchase, and if the underlying title has been reproduced for less than two hours since the DLC was purchased, provided that the DLC has not been consumed, modified, or transferred. Please note that in some cases, Steam will be unable to give refunds for some third-party DLC (for example, if the DLC levels irreversibly up to a game character). These exceptions will be clearly marked as non-refundable on the Store page prior to purchase. Refunds on in-game purchases Steam will offer refunds for in-game purchases within any game developed by Valve within forty-eight hours of purchase, provided that the game item has not been consumed, modified or downloaded. Third-party developers will have the option to enable refunds for in-game items in these terms. Steam will tell you at the time of purchase if the game developer has chosen to offer refunds on the item you are purchasing. Otherwise, in-game purchases in non-Valve games are non-refundable through Steam. Refunds on Pre-Purchased Securities When you pre-purchase a title on Steam (and paid the title in advance), you may request a refund at any time prior to the release of that title. The standard 14-day/2-hour refund period also applies from the game's release date. Steam Wallet Refunds You can request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of these funds. Renewable subscriptions For some content and services, Steam offers periodic (e.g. monthly, annual) access that you pay on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you can request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or discounts included with the subscription have been used, consumed, modified, or downloaded. Please note that you can cancel an active subscription at any time by going to your account details. Once canceled, your subscription will no longer renew automatically, but you'll retain access to subscription content and benefits until the end of your current billing cycle. Steam Hardware Within the applicable time limit identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased via Steam for any reason. You must send the hardware back to us within fourteen (14) days after requesting a refund, following the instructions we provide to you, the Hardware Refund Policy for detailed guidance on the process of returning and canceling steam hardware and accessories. Refunds on Bundles You can receive a full refund of any package purchased from the Steam Store, Store, provided that none of the items in the package have been transferred, and if the combined usage time for all items in the package is less than two hours. If a package includes an in-game item or dlc that is non-refundable, Steam will tell you if the entire package is refundable during check-out. Purchases made outside of Steam Valve may not provide refunds for purchases made outside of Steam (e.g., CD keys or Steam wallet cards purchased from third parties). VAC bans If you have been banned by vac (the Valve Anti-Cheat system) in a game, you lose the right to refund that game. Video content We cannot offer refunds for video content on Steam (e.g., movies, shorts, series, episodes, and tutorials) unless the video is in a package with other refundable (non-video) content. Refunds for unrefunded gifts can be refunded within the standard 14-day/2-hour refund period. Redeemed gifts may be refunded under the same conditions if the recipient of the gift initiates the refund. Funds used to purchase the gift will be returned to the original buyer. Right to withdraw from the EU For an explanation of how the EU withdrawal right works for Steam customers, click here. Abuse refunds are designed to remove the risk of buying titles on Steam —not as a way to get free games. If it seems to us that you are abusing refunds, we can stop offering them to you. We do not consider abuse requesting a refund of a security that was purchased shortly before a sale and then immediately repurchase that security at the sale price. You can request a refund or get other assistance with your Steam purchases help.steampowered.com. Last updated November 10, 2020

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